

Community Wellbeing Scrutiny Committee

31 January 2018

Report from London North West Healthcare NHS Trust

Patient Led Assessments of the Care Environment (PLACE) Scores 2015-2017 Cover Report

Wards Affected:	All
Key or Non-Key Decision:	Non-Key
Open or Part/Fully Exempt: (If exempt, please highlight relevant paragraph of Part 1, Schedule 12A of 1972 Local Government Act)	Open
No. of Appendices:	One: Report to Brent Council's Wellbeing Scrutiny Committee: Patient Led Assessments of the Care Environment (PLACE) Scores 2015 - 2017
Background Papers:	None
Contact Officer(s): (Name, Title, Contact Details)	Mark Cairns Policy and Scrutiny Manager Email: mark.cairns@brent.gov.uk Tel: 020 8937 1476

1.0 Purpose of the Report

1.1 To update Members about scores for Patient Led Assessments of the Care Environment (PLACE) at local hospitals.

2.0 Recommendation(s)

2.1 Members of the Committee are asked to note the contents of the report by London North West Healthcare NHS Trust as set out in the appendix.

3.0 Detail

3.1 As part of their work programme for 2017/18, Members of the Committee requested a report from London North West Healthcare NHS Trust about their Patient Led Assessments of the Care Environment (PLACE) at the hospitals managed by the trust. These include Northwick Park and Central Middlesex Hospital.

3.2 The report by the Trust is in the appendix of this report, which includes the information Members requested. PLACE scores are a self-assessment of a range of non-clinical services which contribute to the environment in which healthcare is delivered. These assessments were introduced in 2013.

4.0 Financial Implications

- 4.1 None
- 5.0 Legal Implications
- 5.1 None
- 6.0 Equality Implications
- 6.1 None

7.0 Consultation with Ward Members and Stakeholders

7.1 Ward Members who are Members of the Committee have been involved in requesting the report.

Report sign off:

Peter Gadsdon

Director of Performance, Policy and Partnerships